



POLICIES AND PROCEDURES

Hours of Operation

Monday-Friday: 6:30am-7pm

Saturday: 9am-5pm

Sunday: 9am-2pm

****Bark Ave requests that all overnight boarders be dropped off 1 hour prior to closing****

Boarding Pick Up

Effective March 1st, all boarding dogs **must be picked up by 12 pm** on their “go home” day. Pickups after 12 pm will incur an hourly daycare charge at a rate of \$4 per hour for one dog, \$6 per hour for 2 dogs or \$8 per hour for 3 dogs from 12 pm until the time they are checked out. All check out times will be rounded to the nearest whole hour for billing purposes.

Cancellation Policy

Bark Ave Daycamp has a non-holiday cancellation policy of 48 hours. If 48 hours notice is not given there will be a one night cancellation fee charged. **Holiday Boarding cancellations must be made 72 hours in advance or the full visit will be charged.** There is a waiting list on holidays and Bark Ave needs ample time to inform other guests of cancellations. We appreciate your cooperation in this matter. Observed holidays are...

New Year's Day

Easter Sunday

Memorial Day

4th of July

Labor Day

Thanksgiving

Christmas Day

Vaccinations

Bark Ave Daycamp requires all dogs be up to date on their Rabies, Distemper and Bordetella vaccinations. It is also required that all dogs have had a negative stool sample within the last year.

Titer Tests

Titer test results will be accepted in lieu of vaccinations.

The Do's of Boarding

Do bring your dog's bed, blanket or toys from home with their name **clearly** marked on them.
Belongings from home will make your dog more comfortable during their stay. If you do not wish to bring them, Bark Ave will supply their bedding at no extra charge

Do bring your dog's food from home with their name **clearly** marked on it. Please be sure to pack extra food just in case of an emergency.
If Bark Ave has to supply their own dog food to your dog there will be a charge of \$2.00 per cup

Do bring your dog into our facility with their leashes and collars on. Please make sure your dog has the proper identification on their collars.

Do bring your dog's medication **clearly** marked with the dose and any other instructions for our friendly staff.